

CODE OF CONDUCT



**FIRE
INDUSTRY
ALLIANCE**

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Fire Protection work is an essential part of the Building and Construction Industry; and the Australian community depends on the Fire Protection Industry to help keep it safe. Community safety is dependent on our professionalism, integrity and the quality of our work. We understand that we are responsible to our community to observe high standards of conduct and ethical behaviour during the course of our work.

As a Member of the Fire Industry Alliance you set an example for practitioners in the Building and Construction Industry; and your conduct and behaviour should reflect the reputable nature of the Fire Protection Industry. It is essential that Members:

1. Ensure that public safety is made paramount in all business practices and is best maintained through high quality work that complies with all relevant Codes and Standards;
2. Ensure at all times that work adheres to all relevant State and Federal regulations and requirements;
3. Ensure that all work satisfies needs of customers and maintains public safety;
4. Comply with all relevant confidentiality and privacy requirements to protect the rights of customers and staff;
5. Work to keep abreast of the latest technological advancements and trends in Australia and around the world without taking needless risks on unproven products;
6. Continuously endeavour to learn, upskill, and operate at the highest level of professionalism;
7. Be honest, transparent and avoid misleading representations in all advertising;
8. Seek to protect and educate others on the importance of skilled and trained businesses and workers in the Fire Protection Industry;
9. Act with a level of professionalism that reflects well upon and enhances the Fire Protection Industry;
10. Seek to train workers and employ apprentices in good faith where possible;
11. Wherever possible train, provide encouragement to and support apprentices and staff to improve work practices and raise the standard of work to ensure that there are enough qualified and licensed practitioners in the Fire Protection Industry;
12. Ensure that all dealings and work uphold the reputation of the Fire Industry Alliance;
13. Promote your Fire Industry Alliance Membership in all practical ways possible;

14. Provide information on non-compliant work or genuine misconduct to the relevant Regulator or other relevant entity or person. If that work has been performed by an Fire Industry Alliance Member, also report the non-compliant work or genuine misconduct to the Fire Industry Alliance;
15. Adhere to the Fire Industry Alliance Complaints Management Policy when making a complaint against the Fire Industry Alliance or an Fire Industry Alliance Member; and
16. Immediately report to the Fire Industry Alliance any disciplinary action or investigations brought against you by any associations or regulatory bodies.

Effective: 2021